The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-269-2134. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.cdphp.com/contracts or call 1-877-269-2134 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In Network: \$4,500/Individual, \$9,000/Family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Deductible does not apply to Preventive care/screening/immunization Prescription drugs.	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In Network: \$8,750/Individual, \$17,500/Family	If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-</u> <u>pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan does not cover.	Even though you pay these expenses they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <u>www.cdphp.com/contracts</u> or call 1-877- 269-2134 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a referral.

\*If applicable, you may be able to use your Flexible Spending Account and/or your Health Reimbursement Arrangement to cover these costs. Page 1 of 6 Refer to the Summary Plan Description and Plan Document for more information.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	In Network (You will pay the least)	Out of Network (You will pay the most)		
If you visit a health care	Primary Care visit to treat an injury or illness.	\$40 <u>copayment</u> /visit <u>Deductible</u> does not apply	Not Covered	You will receive a \$0 cost-share if you see an Enhanced Primary Care Physician. You may use live video visits at <u>www.doctorondemand.com</u> .	
provider's office or clinic	<u>Specialist</u> visit	\$60 <u>copayment</u> /visit	Not Covered	None	
	Preventive care/screening/immunizati on	No Charge	Not Covered	None	
If you have a test	Diagnostic test (x-ray, blood work)	\$60 <u>copayment</u> /visit	Not Covered	Copayment waived if performed at a designated laboratory/preferred center.	
If you have a test	Imaging (CT/PET scans, MRIs)	\$160 <u>copayment</u> /visit	Not Covered	None	
	Tier 1 drugs	Retail: \$15 <u>copayment</u> Mail order: \$30 <u>copayment</u> <u>Deductible</u> does not apply	Retail: Not Covered Mail order: Not Applicable	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription) Prescriptions must be written by a duly licensed health care provider and filled at a participating pharmacy, unless otherwise authorized in advance by CDPHP. Specialty drugs are not eligible for the mail order program. This plan has Formulary 2. Drugs obtained at non-preferred retail pharmacies are subject to 50% <u>coinsurance.</u>	
If you need drugs to treat your illness or condition More information about	Tier 2 drugs	Retail: \$50 <u>copayment</u> Mail order: \$100 <u>copayment</u> <u>Deductible</u> does not apply	Retail: Not Covered Mail order: Not Applicable		
prescription drug coverage is available at https://www.cdphp.com/Me mbers/Rx-Corner	Tier 3 drugs	Retail: \$80 <u>copayment</u> Mail order: \$160 <u>copayment</u> <u>Deductible</u> does not apply	Retail: Not Covered Mail order: Not Applicable		
	Specialty drugs	Retail: \$15 <u>copayment</u> / \$50 <u>copayment</u> / \$80 <u>copayment</u> <u>Deductible</u> does not apply	Not Covered		

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In Network (You will pay the least)	Out of Network (You will pay the most)	Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$200 <u>copayment</u> /visit	Not Covered	You may have reduced cost share for preferred ambulatory surgery centers.	
surgery	Physician/surgeon fees	\$50 <u>copayment</u> /visit	Not Covered	None	
	Emergency room care	\$500 <u>copayment</u> /visit	\$500 <u>copayment</u> /visit	All Emergency Care is considered In- Network.	
If you need immediate	Emergency medical transportation	\$500 <u>copayment</u> /visit	\$500 <u>copayment</u> /visit	All Emergency Care is considered In- Network.	
medical attention	<u>Urgent care</u>	\$100 <u>copayment</u> /visit	\$100 <u>copayment</u> /visit	Urgent Care from Non-Participating Urgent Care Centers in Our Service Area are not covered. You may use <u>live video visits</u> .	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$750 <u>copayment</u> /stay	Not Covered	None	
	Physician/surgeon fees	No Charge	Not Covered	None	
If you need mental health, behavioral health, or	Outpatient services	\$40 <u>copayment</u> /visit <u>Deductible</u> does not apply	Not Covered	20 visits for family counseling.	
substance abuse services			Not Covered	None	
	Office visits	No Charge	Not Covered	Cost share applies for Initial visit to determine pregnancy, subsequent visits are Covered in Full.	
lf you are pregnant	Childbirth/delivery professional services	No Charge Not Covered		None	
	Childbirth/delivery facility services	\$750 <u>copayment</u> /stay	Not Covered	None	
If you need help recovering	Home health care	\$0 <u>copayment</u> /visit <u>Deductible</u> does not apply	Not Covered	Limited to 40 visits per year	
or have other special health needs	Rehabilitation services	\$60 <u>copayment</u> /visit	Not Covered	60 visits per condition, per Plan Year for PT/OT/ST services combined.	

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	In Network (You will pay the least)	Out of Network (You will pay the most)		
	Habilitation services	\$60 <u>copayment</u> /visit	Not Covered	60 visits per condition, per Plan Year for PT/OT/ST services combined.	
	Skilled nursing care	\$750 <u>copayment</u> /stay	Not Covered	365 days per year	
	<u>Durable medical</u> equipment	50% coinsurance	Not Covered	Limited to 1 prosthetic device, per limb, per lifetime, with repairs. Orthotics and shoe inserts are not covered.	
	Hospice services	\$40 <u>copayment</u> /visit	Not Covered	Limited to 210 days per year	
	Children's eye exam	\$40 <u>copayment</u> /visit	Not Covered	One child routine eye exam per benefit period	
If your child needs dental or eye care	Children's glasses	50% coinsurance	Not Covered	Coverage is limited to "Standard" eyeglasses for children.	
	Children's dental check-up	Not Covered	Not Covered	Preventive Dental is not covered under your medical benefits.	

**Excluded Services & Other Covered Services:** 

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Cosmetic surgery	Long-term care	<ul> <li>Private-duty nursing</li> </ul>			
Dental care (Adult)	<ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	Routine foot care			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
Other Covered Services (Limitations may app	bly to these services. This isn't a complete list. Please	see your <u>plan</u> document.)			
<ul> <li>Other Covered Services (Limitations may app</li> <li>Acupuncture 10 visits per benefit period</li> </ul>	<ul> <li>It to these services. This isn't a complete list. Please</li> <li>Hearing aids</li> </ul>	<ul> <li>see your <u>plan</u> document.)</li> <li>Weight loss programs</li> </ul>			
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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is as follows: Contact CDPHP at 1-877-269-2134 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 or <a href="http://www.dfs.ny.gov/">http://www.dfs.ny.gov/</a>, the Health Insurance Assistance Team of the U.S. Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or <a href="http://www.cciio.cms.gov/">www.cciio.cms.gov/</a>, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a claim. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CDPHP at 1-800-777-2273 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 or <u>http://www.dfs.ny.gov/</u>, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>copayment</u></li> </ul>	\$4,500 \$60 \$750 \$60	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>copayment</u></li> </ul>	\$4,500 \$40 \$750 \$60	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other</li> </ul>	\$4,500 \$60 \$750 \$40
This EXAMPLE event includes services like: Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood work</i> ) Specialist visit ( <i>anesthesia</i> )		This EXAMPLE event includes server Primary care physician office visits ( <i>in disease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose</i> )	ncluding	: This EXAMPLE event includes services I Emergency room care (including medical su Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example. Peg would pay:		In this example, Joe would pay:		In this example. Mia would pay:	

in this chample, i cg would pay.		in this chample, ooc would pay.		in this chample, the would pay.	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$4,500	Deductibles	\$500	Deductibles	\$2,600
Copayments	\$800	Copayments	\$1,000	Copayments	\$5
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0
What isn't covered	What isn't covered		1	What isn't covered	1
Limits or exclusions	\$0	Limits or exclusions	\$0	Limits or exclusions	\$200
The total Peg would pay is	\$5,300	The total Joe would pay is	\$1,500	The total Mia would pay is	\$2,805



Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. The **plan** would be responsible for the other costs of these EXAMPLE covered services.





# Discrimination is Against the Law

Capital District Physicians' Health Plan, Inc., CDPHP Universal Benefits, Inc., and Capital District Physicians' Healthcare Network, Inc. (collectively referred to as CDPHP<sup>®</sup>) comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **CDPHP:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the CDPHP Civil Rights Coordinator.

If you believe that CDPHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: CDPHP Civil Rights Coordinator, 6 Wellness Way, Latham, NY 12110, 1-844-391-4803 (TTY/TDD: 711), Fax (518) 641-3401. You can file a grievance by mail, fax, or electronically at https://www.cdphp.com/customer-support/email-cdphp. If you need help filing a grievance, the CDPHP Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## **Multi-language Interpreter Services**

ATTENTION: If you speak a non-English language, language assistance services, free of charge, are available to you. Call the number on your member ID card (TTY: 711).

ATENCIÓN: Si habla otro idioma que no es el inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación de miembro (TTY: 711).



注意:如果您使用的語言不是英語,您可以免費獲得語言援助服務。請致電您會員 ID 卡上的電話(聽力障礙電傳:711)

ВНИМАНИЕ: Если вы говорите на иностранном языке, вы можете воспользоваться бесплатными услугами перевода. Позвоните по номеру на вашей ID карточке участника (Телетайп: 711).

ATANSYON: Si ou pale yon lang ki pa Angle, wap jwenn sèvis asistans lang gratis disponib pou ou. Rele nimewo ki sou kat ID manm ou a (TTY: 711).

주의: 영어 이외의 언어를 사용하는 경우 무료로 언어 지원 서비스를 받을 수 있습니다. 귀하의 회원 ID 카드에 있는 번호로 전화하십시오(TTY: 711).

ATTENZIONE: Se non parla inglese né una lingua anglofona, sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero presente sulla scheda ID dei membri (TTY: 711).

קארטל ID אויפמערקזאם: אויב איר רעדט , זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט דעם נומער אויף אייער מעמבער (711:TTY)

মনোযোগ দিনঃ আপনি যদি ইংরেজি বহির্ভুত কোন ভাষায় কথা বলেন ,আপনার জন্য বিনা খরচায় ভাষা সহায়তা উপলভ্য রয়েছে। আপনার সদস্য আইডি কার্ডের নম্বরে কল করুন (TTY: 711)।

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer na Twojej członkowskiej karcie ID (TTY: 711).

تنبيه: إذا كنت تتحدث لغة غير الإنجليزية، تتوفر إليك خدمات مساعدة اللغة مجانًا. اتصل بالرقم الموجود ببطاقة الهوية لعضويتك (TTY: TTY).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez au numéro indiqué sur votre carte de membre (ATS : 711).

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توجہ دیں: اگر آپ انگریزی کے علاوہ دوسری زبان بولتے ہیں تو، آپ کے لیے زبان کی اعانت کی خدمات مفت دستیاب ہیں۔ اپنے ممبر آئی ڈی کارڈ پر درج نمبر پر کال
کریں (TTY: 711)۔
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ATENSYON: Kung nagsasalita kayo ng wikang iba sa Ingles, magagamit niyo ang mga serbisyo sa tulong sa wika nang walang bayad. Tawagan ang numero sa inyong card miyembro ID (TTY: 711).

ΠΡΟΣΟΧΗ: Αν δεν μιλάτε Αγγλικά, υπάρχουν στη διάθεσή σας υπηρεσίες γλωσσικής υποστήριξης οι οποίες παρέχονται δωρεάν. Καλέστε τον αριθμό που θα βρείτε στην ατομική σας ταυτότητα μέλους (TTY: 711).

VINI RE: Nëse flisni një gjuhë jo-anglisht, shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Telefonojini numrit në kartën tuaj të ID të anëtarit (TTY: 711).